CITY OF ENDERBY STRATEGIC PLAN 2023-26

UPDATE 2024



ABOUT THIS STRATEGIC PLAN

As municipal services are funded largely through taxes, a strategic plan provides direction so that the resources are spent on the right objectives at the right time. A strategic plan creates efficiency and effectiveness by providing clarity and alignment on decision-making and resource allocation throughout the municipal corporation.

A strategic plan is a group of prioritized objectives flowing from the strategic priorities set by Council. The strategic priorities are informed by the Council's values, mission, and vision.

In this plan, Council priorities are classified as CRITICAL, IMPORTANT, or DESIRABLE.

- CRITICAL priorities are essential objectives for which it is not possible to change the timeline – meaning that resources may need to be drawn from other objectives in order to complete the task.
- ➤ IMPORTANT priorities are also objectives that provide significant positive value, but it is acceptable to extend the timeline in order to keep the resource costs fixed.
- > **DESIRABLE** priorities also provide positive value, but it is acceptable for both resources and timeline to be adjusted to balance the demands of higher priorities.

Achieving a priority may require a particular type of action from Council. The action types are classified as PROVIDE, PARTNER, FACILITATE, and ADVOCATE.

- **PROVIDE** is an action where the City is the lead entity.
- **PARTNER** is an action where the City works with other entities.
- FACILITATE is an action where the City brings together other entities.
- ADVOCATE is an action where the City encourages other entities to take action.

The City of Enderby Strategic Plan expresses one important part of the total activities of the City, as prioritized by Council. There are other initiatives, department-level strategic plans, and ongoing operational objectives that are outside of the scope of this plan.

A strategic plan is a commitment by Council on behalf of the municipal corporation of the City of Enderby. It is a commitment to the taxpayer, to the public, and, most importantly, to the future of Enderby.

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VALUES

Our values are:

- 1. Integrity
- 2. Respect
- 3. Accountability
- 4. Leadership and Collaboration

MISSION

Our mission is to deliver high quality and affordable services to enhance a healthy and sustainable, inclusive community for today and tomorrow.

VISION

Our vision is to be a local government that delivers affordable and sustainable services while considering social, economic, and environmental values.

STRATEGIC PRIORITIES

Our commitments are:

- 1. Promoting CITIZEN ENGAGEMENT to increase community pride, ownership, and participation.
- 2. Fostering HEALTH AND WELL-BEING to create a happy, safe, and resilient community.
- 3. Creating an environment that enhances ECONOMIC PROSPERITY for residents and businesses.
- 4. Supporting Attainable and Affordable Housing that complements our community and supports the aspirations of those who live here.
- Providing Well-Managed Infrastructure that supports the needs of our community in a fiscally responsible way.

STRATEGIC PRIORITY #1 - CITIZEN ENGAGEMENT

WE ARE COMMITTED TO PROMOTING **CITIZEN ENGAGEMENT** TO INCREASE COMMUNITY PRIDE, OWNERSHIP, AND PARTICIPATION.

COMMITMENT	PRIORITY	YEAR	ACTION
Enhance public communications on the City of Enderby Mission, Vision, and Values.	Important	2023	Provide
Host "Coffee with Mayor & Council" events.	Desirable	2024	Provide
Increase recognition of community volunteers.	Desirable	2024	Provide
Replace and add new banners to City streets and Highway 97A	Desirable	2024	Provide
Re-evaluate existing public art in conjunction with the Enderby & District Arts Council	Important	2024	Partner
Assess opportunities to implement a volunteer engagement and coordination program that will increase the annual volunteer hours contributed to the community.	Desirable	2025	Partner
Create a grant-ready design for a band stand.	Desirable	2026	Provide
Enhance community entrance signs.	Desirable	2026	Provide

STRATEGIC PRIORITY #2 - HEALTH AND WELL-BEING

WE ARE COMMITTED TO FOSTERING **HEALTH AND WELL-BEING** TO CREATE A HAPPY, SAFE, AND RESILIENT COMMUNITY.

COMMITMENT	PRIORITY	YEAR	ACTION
Review and adopt a Council Code of Conduct.	Critical	2023	Provide
Support the establishment of a local or regional Accessibility Committee.	Critical	2023	Partner
Propose to the Ministry of Health a pilot project to create and retain rural health practitioners by investing in local residents.	Important	2023	Advocate
Review available lands for the suitability of establishing a dog park.	Important	2023	Provide
Increase engagement with owners of vacant commercial buildings to address safety concerns.	Important	2024	Provide
Explore enhanced hours for the Enderby branch of the Okanagan Regional Library.	Desirable	2024	Facilitate
Support regional initiatives to create or enhance ball diamond infrastructure.	Important	2024	Partner
Complete construction of a new pool.	Critical	2026	Partner
Develop a vision for the future use of the old pool location.	Important	2026	Partner

STRATEGIC PRIORITY #3 - ECONOMIC PROSPERITY

WE ARE COMMITTED TO CREATING AN ENVIRONMENT THAT ENHANCES **ECONOMIC PROSPERITY** FOR RESIDENTS AND BUSINESSES.

COMMITMENT	PRIORITY	YEAR	ACTION
Enhance holiday lights at City square intersection.	Important	2024	Provide
Build and strengthen partnerships with Splatsin, Electoral Area F, and School District #83.	Important	2024	Partner
Support coordination of the Highway 97A and rail-trail planning processes at the technical and policy levels to ensure positive outcomes for Enderby.	Critical	2025	Facilitate
Plant 20 semi-mature trees by 2026.	Desirable	2026	Provide
Develop an engagement plan for downtown businesses to ensure that Enderby presents a welcoming and aesthetically pleasing business core.	Desirable	2026	Partner

Strategic Priority #4 - Attainable and Affordable Housing

WE ARE COMMITTED TO SUPPORTING **ATTAINABLE AND AFFORDABLE HOUSING** THAT COMPLEMENTS OUR COMMUNITY AND SUPPORTS THE ASPIRATIONS OF THOSE WHO LIVE HERE.

COMMITMENT	PRIORITY	YEAR	ACTION
Align Official Community Plan and Zoning Bylaw with Interim Housing Needs Report	Critical	2025	Provide

Strategic Priority #5 - Well-Managed Infrastructure

WE ARE COMMITTED TO PROVIDING **WELL-MANAGED INFRASTRUCTURE** THAT SUPPORTS THE NEEDS OF OUR COMMUNITY IN A FISCALLY RESPONSIBLE WAY.

COMMITMENT	PRIORITY	YEAR	ACTION
Continue to invest in asset management annually.	Critical	2024	Provide
Create a grant-ready expansion and upgrade plan for the Water Treatment Plant.	Critical	2024	Provide
Evaluate need for additional staff and implement plan.	Important	2025	Provide
Complete construction of a replacement Reservoir #1.	Critical	2025	Provide
Develop a grant-ready plan for improving community fire flows.	Important	2025	Provide
Develop a grant-ready plan for improving drainage in the northern catchment basin.	Desirable	2026	Provide

EVALUATING THE PLAN

WE ARE COMMITTED TO MEASURING OUR PROGRESS AND DEMONSTRATING OUR COMMITMENT TO CREATING POSITIVE OUTCOMES FOR OUR COMMUNITY.

By making the objectives of this strategic plan measurable, we make a commitment to our community to show how our initiatives produce results.

Every December, a Scorecard will be prepared that reports the progress and outcomes of this strategic plan. The Scorecard will be presented on a public Council agenda.

REVIEWING AND AMENDING THE PLAN

WE ARE COMMITTED TO THIS STRATEGIC PLAN BUT WE WILL BE FLEXIBLE WHEN EMERGING ISSUES OR EXTRAORDINARY OPPORTUNITIES ARISE THAT ADVANCE THE VISION.

Every January, this strategic plan will be reviewed to ensure that it continues to meet the evolving and emerging priorities of Council and the broad community.

If an Emergency Issue or Extraordinary Opportunity arises in the meantime, an elected official must provide a notice of motion on a Council agenda describing the proposed objective and requesting that staff prepare a report analyzing the commitments and the impact to existing objectives. After considering the report, Council may vote to amend its strategic plan.